



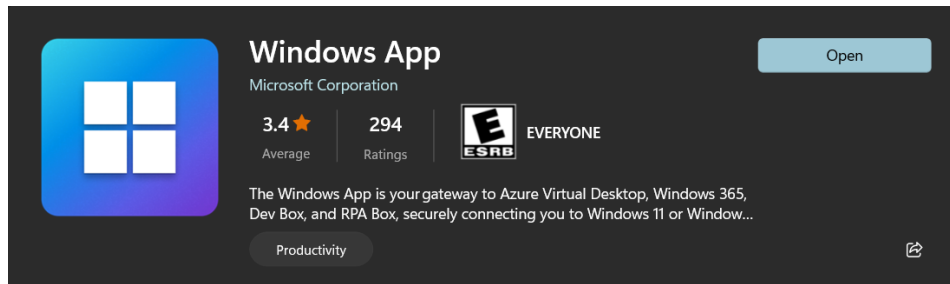
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Using Multiple Monitors with a Virtual Desktop.

Bill Hunter - 2024-10-08 - [Frequently Asked Questions \(FAQs\)](#)

1. Ensure that you are connecting to your remote desktop via the Windows App:

1.

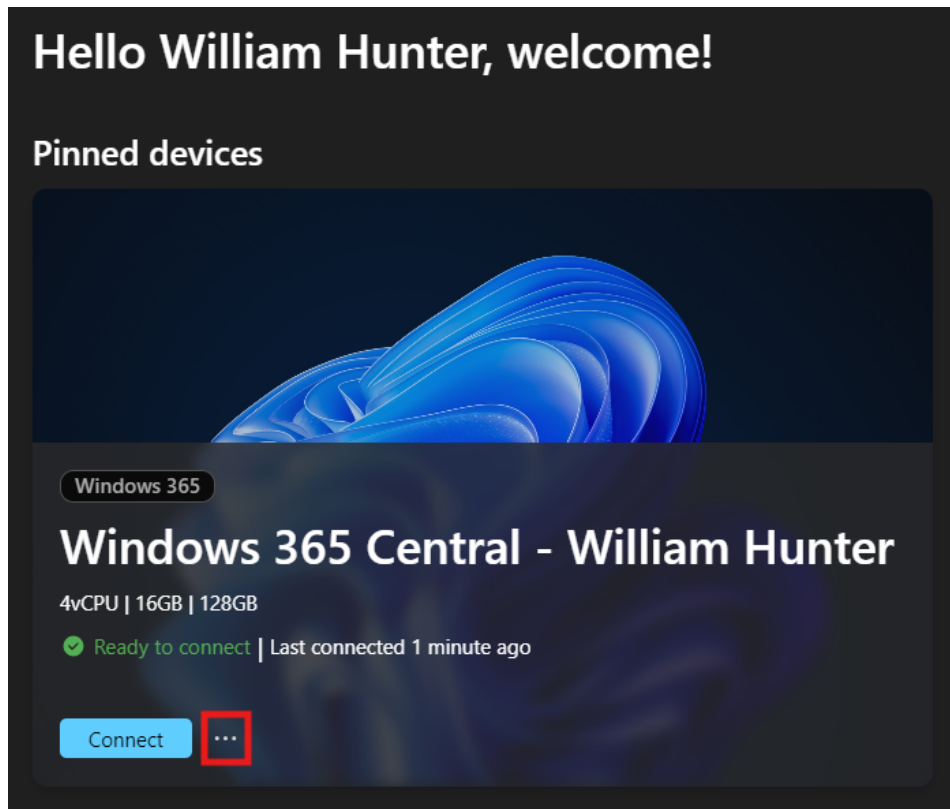


2.

It is accessible from the Microsoft Store. The Mac application does not support multiple monitors.

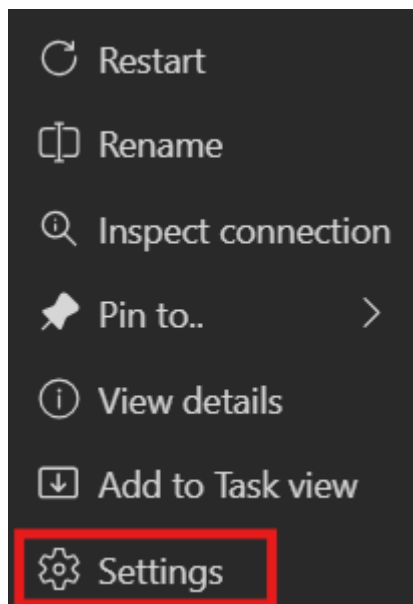
2. Within the Windows App, sign in with your @autopay account if prompted.
3. Once signed in, you should see your virtual desktop on the home screen. From there click on the 3 dots next to the connect button:

1.



4. Within the menu that pops up, click on Settings:

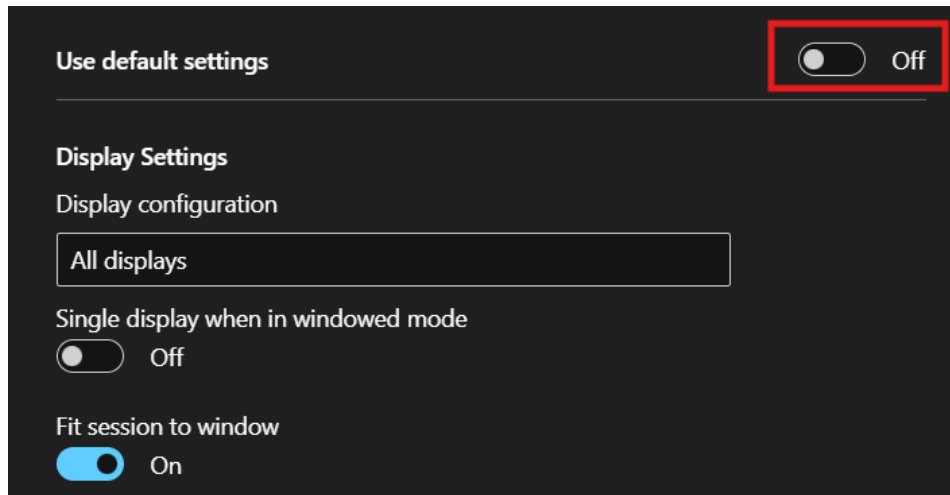
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5.

Flip the default settings toggle to Off:

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6. Under display configuration, choose Select displays:

1.



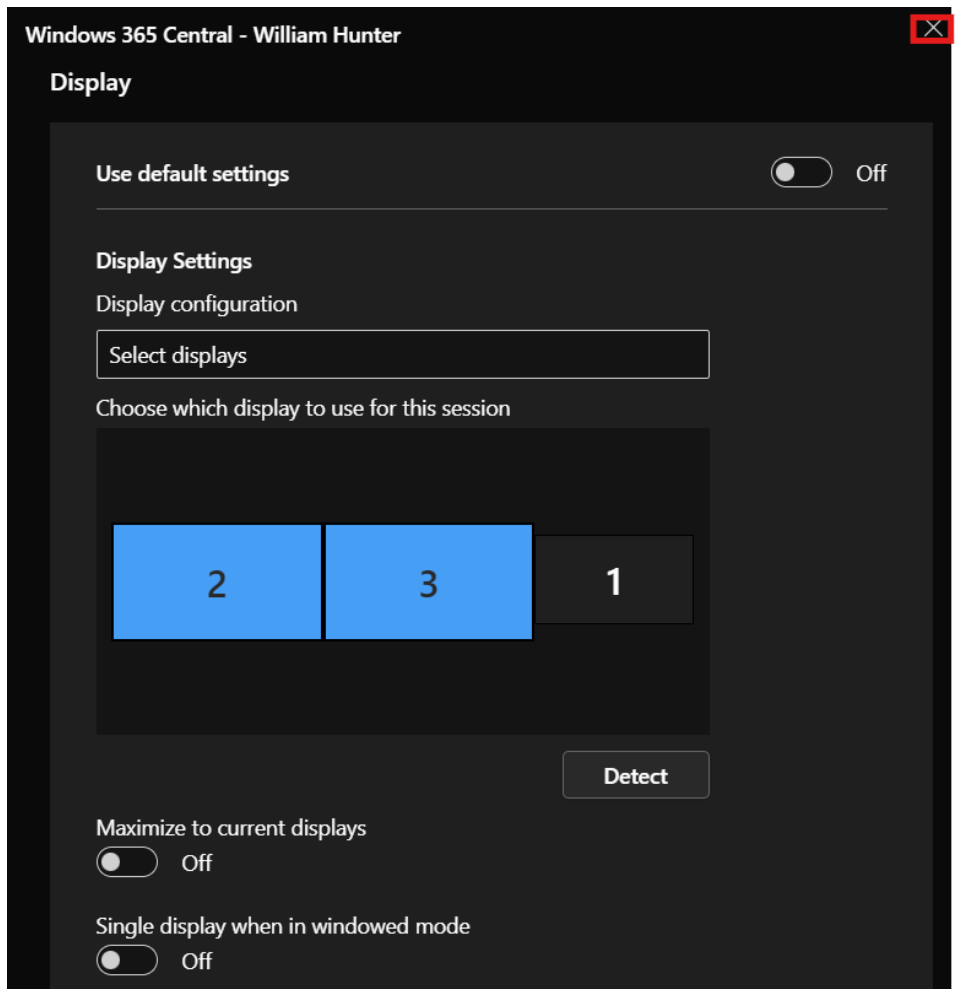
7. Select the displays that you want to use on your machine. The selected displays are highlighted in blue:

1.



8. Close out of the settings window and try connecting.

1.



9. Your virtual desktop should launch on the selected monitors. Please [reach out](#) if you have any issues.