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## Using Multiple Monitors with a Virtual Desktop.

Bill Hunter - 2024-10-08 - Frequently Asked Questions (FAQs)

1. Ensure that you are connecting to your remote desktop via the Windows App:



2.

It is accessible from the Microsoft Store. The Mac application does not support multiple monitors.

- 2. Within the Windows App, sign in with your @autopay account if prompted.
- 3. Once signed in, you should see your virtual desktop on the home screen. From there click on the 3 dots next to the connect button:
  - 1.



4. Within the menu that pops up, click on Settings:



5.

Flip the defaut settings toggle to Off:

1.

Use default settings	Off
Display Settings	
Display configuration	
All displays	
Single display when in windowed mode Off Off	
Fit session to window On	

6. Under display configuration, choose Select displays:

Use default settings	
Display Settings	
Display configuration	
All displays	
All displays	
Single display	

7. Select the displays that you want to use on your machine. The selected displays are highlighted in blue:



1.

8. Close out of the settings window and try connecting.

1.

Window	Windows 365 Central - William Hunter					
Disp	blay					
	Use default settings			Off		
	Display Settings					
	Display configuration					
	Select displays					
	Choose which display to	use for this session				
	2	2	1			
	2	ر				
			Detect			
	Maximize to current dis	olays				
	Off Off					
	Single display when in w					

9. Your virtual desktop should launch on the selected monitors. Please <u>reach out</u> if you have any issues.